

MAKING THE WORLD HEALTHIER AND MORE SUSTAINABLE TOGETHER

Nature's Pride

MORE THAN 230



FROM

WORLD WIDE SUPPLIERS

CUSTOMERS

COUNTRIES

INTRODUCTION

We are looking back on a challenging and highly unusual year. COVID-19 affected all actors in the supply chain. Our dedicated growers went to great lengths to make sure workers were safe and operations could continue. Nature's Pride did the same at its facilities. Special protocols for food safety and social compliance were put in place; work plans of the Nature's Pride Foundation were adjusted; and together with our growers we provided emergency support to communities and families most affected by the pandemic.

With Apeel we work hard on extending shelf-life to reduce waste and enable sea freight for many more products. This is good news for the environment as well as for growers, clients, and consumers. We strengthen value chain resilience and reduce our environmental impact. The unprecedented disruption in global air freight this year underlined the strategic importance of this partnership. Together with Apeel we will pursue EU-permission for its application on many more products.

COVID-19 required us to make extra investments, be agile, creative, and above all, perseverant, to get our vitamin-rich fruits and vegetables to European customers. It showed us that sustainability concerns all of us. And that we all have a role to play in making the world a safe and sustainable place.

I look towards 2021 full of hope and confidence. The past year has shown the incredible value and resilience of partnerships that are built over many years. Together with our value chain partners, we were able to navigate a challenging year based on mutual comprehension, collaboration, dedication, and hard work.

We are thankful and incredibly proud of all our partners. From our dedicated growers and service partners, our colleagues at Nature's Pride facilities and at home, to our loyal customers. Your exceptional efforts made the difference this year. We are PROUD TO HAVE YOU! Together we will continue to make the world healthier and more sustainable. More than ever we are awa<mark>re o</mark>f how important this really is.





SUSTAINABLE BUSINESS PLAN 2023



MAKING THE WORLD HEALTHIER AND MORE SUSTAINABLE









GOOD BUSINESS







REDUCE
FOOD WASTE



REDUCE
ENVIRONMENTAL
IMPACT









100% Social Monitoring & top themes Beyond Social Compliance



Healthy lifestyle and good living environment



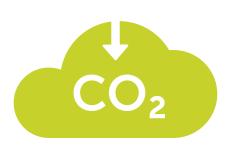
Reduction of food loss



100% food loss valorised within the food chain



100% recyclable or reusable packaging



Reduce CO₂ emissions by 1/3



Responsible water use in our growing areas

PROGRESS 2020





REDUCE FOOD WASTE



IMPACT



Social Compliance

- 94% socially verified produce or low risk countries (Considering the SIFAV basket of standards + GRASP and Corona Statement)
- 90% socially verified or low risk countries (Considering the SIFAV basket of standards and our corona statement)



Foundation

- Focus on Nutrition and Water
- Extra COVID19 support
- 7.950 persons reached
- 140.000 euros invested



Reduction of food loss

- Doubled treatment capacity Apeel avocados
- 5,3% of sourcing volume was not retained for human consumption



Food loss valorisation

- Increased valorization of avocados to 69% of the loss avocados
- Increased valorization of mangoes to 13% of loss mangoes
- 0% diverted from biogas to feed



Sustainable packaging

- Updated Sustainable Packaging Policy
- 100% carton packaging for strawberries and avocados resulting into 8,8% more sustainable packaging



CO₂ reduction

- Our greenhouse gas emissions reduction targets approved by the Science Based Targets Initiative (SBTi)
- Total CO₂ emissions: 236.430 ton (**↓** 1,2% compared to 2019)
- Average CO₂ emissions per kg sold product: 1,70 (**↓** 16% compared to 2019)



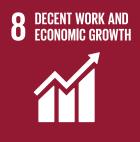
Water

- Training of buyers in key water concepts
- Water risk maps and Water Protocol for decision making
- Roll-out SPRING water audit
- Trialling Catchment Passports© to guide collaborative action in high water stress areas





SOCIAL COMPLIANCE | Improve livelihoods



Our goal

100% Social Monitoring & top themes Beyond Social Compliance

Activities

In 2020 we have launched our new Social Policy to one that is more clear and inclusive for our suppliers. The results have been fantastic, allowing us to get closer to reaching our goal of 100% social verified produce. Read more

Simultaneously we have continued developing and improving our usage of the Supply Chain Information Management portal by implementing new elements that comply with our updated policy, optimizing workflows, revising result analysis, creating dashboards, and reducing the number of escalations with the objective to come closer to a fully transparent and social value chain.

Finally, in our search of going beyond compliance we have taken the first steps in conducting a smallscale Human Rights Due Diligence (HRDD) study in the avocado sector in Peru. The objective of this study was to understand the value of a HRDD within the company and if this study will allow us to go beyond compliance.



By the end of 2020 we have been able to purchase 94% socially verified produce or low risk countries (Considering the SIFAV basket of standards + GRASP and Corona Statement).









Our goal

Nature's Pride Foundation promotes a Healthy Lifestyle and Good Living Environment

Activities

Within its overarching themes of a healthy lifestyle and good living environment, the Nature's Pride Foundation currently focuses on Nutrition and Water. Balanced diets, awareness and access to better nutrition, and responsible water management are fundamental for a good quality of life. Read more





- 8 projects
- 140.000 euros donated



NATURE'S PRIDE FOUNDATION PROJECTS

BETTER ACCESS TO WATER SANITATION AND HYGIENE IN PERU



Read more

FRUITS AND VEGETABLES
FOR VULNERABLE FAMILIES
IN THE NETHERLANDS



Read more

BETTER LIVING CONDITIONS, COVID MEDICAL SUPPORT AND NUTRITION IN DOMINICAN REPUBLIC AND PERU



Read more



NATURE'S PRIDE FOUNDATION PROJECTS

NUTRITIOUS MEALS FOR EMPLOYEES IN IVORY COAST



Read more

BETTER NUTRITION AT WORK



Read more

EMERGENCY SUPPORT COVID19 IN PERU



Read more

COLLABORATIVE ACTION IN HIGH WATER STRESS AREAS

Read more







REDUCTION OF LOSS | Reduce food waste



Our goal

Reduction of food loss in our value chains



Activities

Apeel

We have focused on expanding our partnership with Apeel Sciences and successfully increased the treatment capacity of Apeel Avocados to serve more customers and reducing food waste in the value chain.

We are working together with Apeel to offer our customers more Apeel treated products, starting with mango.

Food waste in our facilities

Despite efforts to reduce food waste in our facility this year the percentage has increased due to challenging circumstances in our supply chains, rapidly changing demands and sourced quality, which we will continue to work on to improve in 2021.





- Expanded our market reach with Apeel Avocados to 4 countries
- More than doubled our treatment capacity compared to the start of 2019
- Our pilot with Apeel in Europe has shown 50% reduction of waste at the retailer
- Around 413.000 kg of avocados were saved with Apeel
- 5,3% of total sourcing volume not retained for human consumption





FOOD LOSS VALORISATION | Reduce food waste







100% food loss valorised within the food chain

Activities

Valorization of avocados

We have consistently sorted out avocados not in accordance with our client specifications, which we retained for human consumption. These products were sold mainly to guacamole factories, avocado oil factories and donated to the Food Bank.

Valorization of mango

We took steps to consistently collect and sell mangoes that are sorted out and are not in accordance with quality specifications of our clients. We are increasing this volume every month.

Valorization of other products

We are expanding these valorization efforts to other products. Pomegranates, cranberries and sweet potatoes are structurally turned into convenience snacks, concentrate and sweet potato fries.

From biogas/compost to feed

We have taken many efforts to divert our lower value food loss from use in biogas plants to the animal feed sector. Unfortunately we have not succeeded in 2020, but we're hopeful that we can retain the nutrients for the food chain starting in 2021.



- 69% of unsold avocados retained for human consumption
- 13% of unsold mangoes retained for human consumption
- 1 million avocados and mangoes to the Food Bank







Our goal

100% recyclable and / or re-usable packaging





Activities

Together with the LCA Centre we updated our sustainable packaging policy in line with the latest developments of packaging materials and recycling. Read more here

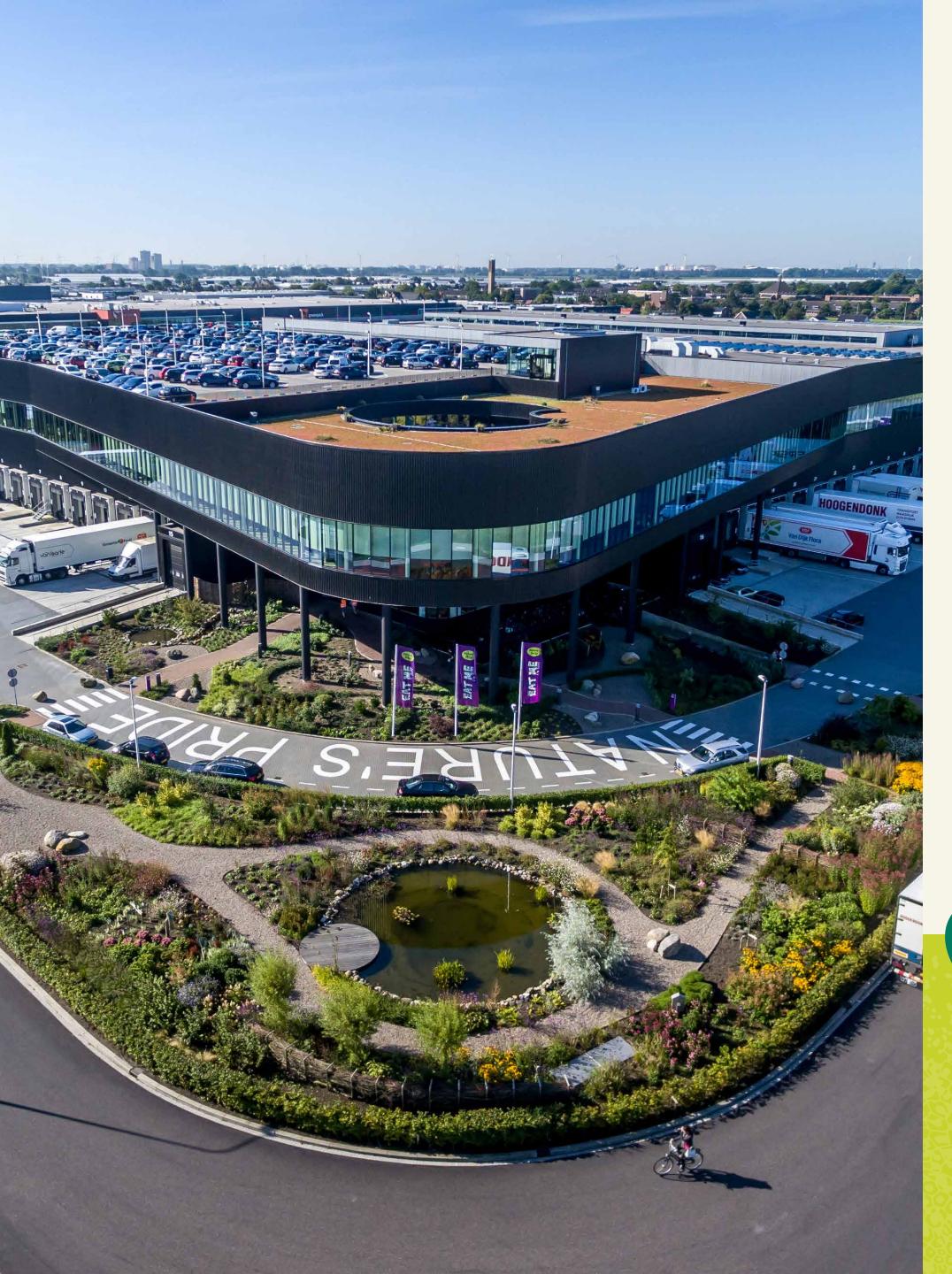
We introduced 100% carton packaging for our strawberries. Also for our avocados, we started the change to 100% carton packaging by installing 3 new packing machines in the summer of 2020. The new packaging represents a huge step in reducing plastic usage. In addition, as it consists of just a single type of material, cardboard it can be fully recycled with old paper and eliminates the need for a label. Given the installation of the machines was done in the latter half of 2020 and our high volume of avocados, the majority of the impact of this change will be recorded in 2021.

Where we continue to use plastic packaging because it extends the shelf life of a product, we started to communicate this clearly on our packaging: "This product was wrapped in plastic to improve its shelf life".



- 5.7 million strawberry punnets and 5.4 million avocado punnets in 100% carton packaging
- 3.2 million blueberry shakers reducing plastic with more than 96%
- Plastic saved: 64.437 kg or more than 6 full garbage trucks

MORE SUSTAINABLE PACKAGING



CO2 EMISSION REDUCTION | Reduce environmental impact



Our goal

Reduce our CO₂ emissions with 1/3

Activities

In November 2020, our CO2 greenhouse gas emissions reduction targets were approved by the Science Based Targets Initiative (SBTi). This made us the first trading company in the fruits and vegetables sector worldwide to have our targets validated and approved. By doing this we show that our climate goal is in line with the level of decarbonization required to meet the goals of the Paris Climate Agreement and that we are taking the appropriate measures to limit global warming to 1.5 °C.

Our total CO2 emissions are higher than our baseline in 2017, but decreased compared to 2019 despite our increase in volume traded compared to 2019 (>16%). Our average CO2 emissions per product decreased compared to our baseline and to 2019. This is mainly because of a reduction in airfreight emissions. Our scope 1 emissions decreased and our scope 2 emissions increased compared to our baseline, because of two added warehouse facilities.













- Total CO₂ emissions: 246.430 ton (**↓** 1,2% compared to 2019)
- Average CO₂ emissions per kg sold product: 1,70 (**↓** 16% compared to 2019)
- emissions* increased to 465 ton CO2 compared to our baseline



*Q4 Berries Pride was based on an estimation and can be subject to change

[•] Scope 1 emissions decreased to 332 ton CO₂ and scope 2







Our goal

Responsible water use in our growing areas

Activities

During five months we trained 20 buyers of Nature's Pride in all key aspects of water. The 'Water in Procurement' training is oriented towards giving buyers adequate tools and knowledge to include water into their buying decisions. In this context, we created a global water risk map specific to Nature's Pride's operations and a Water Protocol which serves as a reference framework for action and decision making. Read more

Furthermore, we started rolling-out SPRING water certification globally among our growers, including various webinars organized together with GlobalG.A.P. and 1-on-1 councelling of our growers. Finally, we initiated a partnership with IDH, the Sustainable Trade Initiative, to develop a methodology for international value chains to engage with catchments in countries of origin that experience water stress. The aim is to design a model that enables the entire value chain to articulate and work together towards collective action for responsible water management in high-water stress catchments. We are trialling the concept in Ica, Peru.



- 20 buyers of Nature's Pride trained in Water
- Global water risk map for Nature's Pride's operations
- Water Protocol for decision making
- First SPRING certifications achieved despite COVID19 related difficulties
- Partnership with IDH Sustainable Trade initiated to develop a methodology for the engagement of international value chains in high water-stress catchments

GOALS 2021





Social Compliance

- Continue making our value chains Socially Certified
- Roadmap to continuous improvement of social audits



Foundation

- Promotion of Workforce Nutrition in partnership with GAIN (Global Alliance for Improved Nutrition)
- Promotion of Nutrition at Schools through creation and implementation of Handbook for Vegetable Gardens
- Promotion of engagement of international value chains in high water-stress catchments in countries of origin through the Catchment Passport© methodology



REDUCE FOOD WASTE



Reduction of food loss

- Further increase Apeel treatment capacity for avocados. Aim for more than double
- Start treatment of mangoes with Apeel



Food loss valorisation

- Increase retained volume and percentage of loss mangoes for human consumption
- Structurally retain volume and percentage of loss sweet potatoes for human consumption
- Divert lower value food loss from biogas to animal feed



Read more



REDUCE ENVIRONMENTAL IMPACT



Sustainable packaging

- 25% more sustainable packaging: moving to 100% carton packaging for our: avocado
 2, 3, 4 and 6-packs our mango 2-packs and our physalis punnets
- Research into more sustainable packaging for our green asparagus



CO₂ reduction

• Increase awareness and knowledge of buyers about their own impact and influence on CO₂ reduction through internal training sessions



Water

- 60% SPRING certification for focus products from countries with high water risk
- Continuation of Catchment Passport© methodology in Peru and possible scale-up





Nature's Pride soft fruit activities to continue as Berries Pride

In recent years, Nature's Pride has developed into an important player in the soft fruit market. To perfect the conditions for this product group, we started a new business under the name: Berries Pride.

Berries Pride aims to be the leading supplier of berries to the European retail market. The company's vision is: To create category growth for European customers by offering a constant supply of high-quality berries all year round and improving the well-being of consumers. Their mission is to supply tasty berries to the European market by becoming the most cost-effective, transparent, dynamic and value-added European berry company. We achieve this through long-term and sustainable partnerships with growers and customers.

Get to know everything about Berries Pride, visit: www.berriespride.com

Sustainable business plan 2023

Vision

To create category growth for European customers through consistent supply of quality berries all year round and by enhancing consumers well-being.

Good business

Continuous improvement of working conditions:

· 100% Social monitoring & top themes Beyond Social Compliance

· Responsible water use

· 100% recyclable or reusable packaging

Reduce environmental

impact:

· Reduce CO₂ emissions





